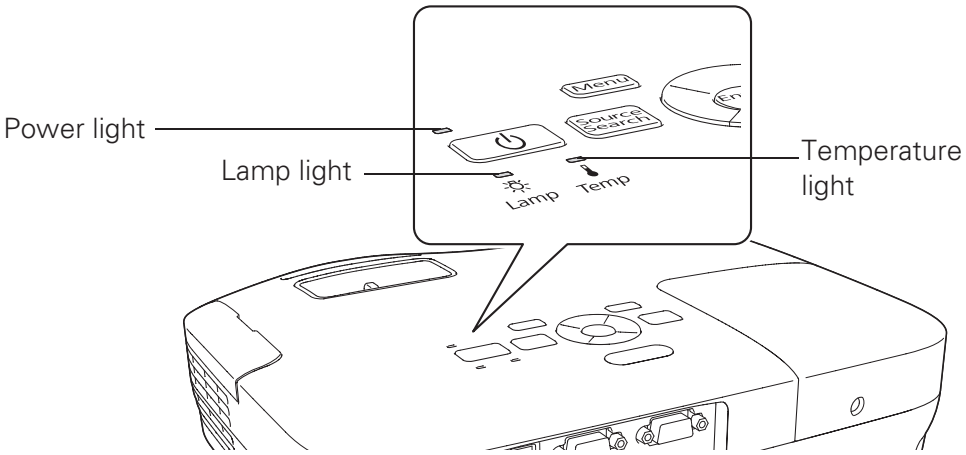
Checking Projector Status

If your projector isn't working correctly, first turn it off and unplug it. Then plug the power cord back in and turn on the projector. If this doesn't solve the problem, check the lights on top of the projector.

What To Do When the Lights Flash

The lights on top of the projector indicate the projector's status.



Refer to the following tables for a complete description of the projector's status lights:

Power light status

Power light status	Description
Flashing green	The projector is warming up. Wait for the image to appear.
Green	The projector is operating normally.
Orange	The projector is in sleep or standby mode. You can unplug it or press the power button to turn it on.
Flashing orange	Preparing for monitoring or cooling down.
Red or flashing red	There is a problem with the projector. Check the next table to diagnose the problem.

Error light(s) status

Error light(s) status	Description
P Green or orange Flashing orange Off	It's time to replace the lamp. See page 74 for instructions. If you continue to use the lamp after the replacement warning, there is an increased possibility that the lamp may break.
P Flashing red Off Flashing orange	Rapid cooling is in progress. Although this is not an abnormal condition, projection will stop automatically if the temperature rises higher. Make sure there is plenty of space around and under the projector for ventilation, and that the air filter and vents are clean.
P Red Off Red	The projector is overheating, which turns the lamp off automatically. Wait until the projector switches to standby mode (about 5 minutes). Make sure there is plenty of space around and under the projector for ventilation. The air filter may be clogged. Clean or replace the air filter as described on pages 72 to 74. If you're using the projector above an altitude of 4,921 feet (1,500 meters), turn on **High Altitude Mode** in the Operation menu (see page 63). If the projector continues to overheat after you clean the air filter, stop using the projector, disconnect the power cord, and contact Epson for help as described on page 93. **Warning:** Except as specifically explained in this *User's Guide*, do not attempt to service this product yourself.
P Flashing red Red Flashing red	The projector has an internal problem. Stop using the projector, disconnect the power cord, and contact Epson for help, as described on page 93.
P Red Off Flashing red	There is a problem with the fan or temperature sensor. Stop using the projector, disconnect the power cord, and contact Epson as described on page 93.
P Red Flashing red Off	The lamp may be burnt out. First make sure the lamp cover is securely installed. If that's not the problem, the air filter may be clogged. Clean or replace the air filter as described on pages 72 to 74. If this does not resolve the problem, let the lamp cool and then remove it. If the lamp is cracked, replace it as described on page 74. If the lamp is not cracked, reinstall it. If reinstalling doesn't work, replace the lamp. If you're using the projector above an altitude of 4,921 feet (1,500 meters), turn on **High Altitude Mode** in the Operation menu (see page 63). If none of these suggestions resolves the problem, contact Epson as described on page 93.
P Flashing red Flashing red Flashing red	The projector has an Auto Iris error or power error. Stop using the projector, disconnect the power cord, and contact Epson for help, as described on page 93.